

Volkswagen of America, Inc. 3800 Hamlin Road Auburn Hills, MI 48326

Subject: Withdrawal of Approved Emissions Modification Application 2012-2014 Model Year Volkswagen Passat 2.0L TDI Manual Transmission

Dear Volkswagen Owner or Lessee,

As part of Volkswagen's Court-approved settlements with the United States Department of Justice (DOJ), Environmental Protection Agency (EPA), the California Air Resources Board (CARB), the California Attorney General's Office (CAAG), the Federal Trade Commission (FTC) and class plaintiffs represented by the Court-appointed Class Counsel, we are informing you that Volkswagen has withdrawn the application for an emissions modification for 2012-2014 model year 2.0L TDI (GEN 2) Volkswagen Passat vehicles with manual transmissions. Our records show that you may be the owner or lessee of a vehicle affected by this action. The purpose of this letter is to inform you of that withdrawal and provide you with information on your options.

### Please visit VWCourtSettlement.com for more information on this issue or contact us at 844-98-CLAIM.

### Why am I receiving this notice?

Volkswagen has withdrawn its application for an emissions modification for 2012-2014 model year 2.0L TDI (GEN 2) Volkswagen Passat vehicles with manual transmissions. This notice is to inform you that an Approved Emissions Modification will be not be available for your vehicle.

#### What are my options?

If you are eligible to participate in the Court-approved settlements reached with the DOJ, EPA, CARB, CAAG, FTC and Class Counsel, you may still be able to complete a Buyback or Early Lease Termination and receive compensation, or you may wait until May 2018 and withdraw from the Class Action Settlement. If you have already filed a claim and selected the approved emissions modification option, your claim will be automatically adjusted to enable you to execute the steps necessary to complete a claim for a Buyback or Early Lease Termination. To check eligibility and file a claim, please visit **VWCourtSettlement.com**.

Once your claim is approved, you may schedule an appointment at your preferred dealership. Based on current claims volume, if eligible, we anticipate that you will be able to complete a Buyback or Early Lease Termination appointment and receive compensation in less than 30 days from the date you file a complete claim.

If you would like to learn more about your options, you may contact the Plaintiffs' Steering Committee at or 1-800-948-2181.

#### What should I do?

Please review the materials on **VWCourtSettlement.com** to understand what benefits may be available to you under settlements associated with this vehicle. Information there will allow you to determine your eligibility for Class Action benefits and if eligible, instructions on how to file a claim. You can also direct questions to the Settlement Support Team at 844-98-CLAIM or to the lawyers appointed by the Court to represent owners and lessees by emailing info@vwclasscounsel.com or calling 1-800-948-2181.

# Lease vehicles and address changes

If you are not the lessor or registered owner of the vehicle identified in this action, please forward this letter immediately via first-class mail to the lessee or registered owner within ten (10) days of receipt. If you have changed your address or sold the vehicle, please fill out the enclosed prepaid Owner Reply card and mail it to us so we can update our records.

## Can we assist you further?

If you have any questions regarding this notice or the settlements associated with the referenced vehicle please visit **VWCourtSettlement.com** or contact Volkswagen at 844-98-CLAIM.