

VOLKSWAGEN

GROUP OF AMERICA

Volkswagen Group of America
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November 16, 2018

RE: 3.0-Liter VW/Audi/Porsche Diesel Emissions Settlement Program – **FIRST REMINDER NOTICE**

You are receiving this letter because you may be eligible to receive a remedy, including compensation, under the 3.0-Liter VW/Audi/Porsche Diesel Emissions Settlement, but you have not yet filed a claim and/or scheduled an appointment to receive the Emissions Compliant Repair. Certain owners or lessees of eligible 3.0-Liter vehicles may be eligible to receive compensation for an Emissions Compliant Repair. To participate, you **must** complete a claim application (including submitting all required documents) by **December 31, 2019** or you will risk losing your opportunity to receive compensation in the Settlement Program. The 3.0-Liter Settlement Program for Generation 2 vehicles ends on April 30, 2020.

VERY IMPORTANT INFORMATION. PLEASE READ THIS FULL DOCUMENT TO UNDERSTAND THE DEADLINES ASSOCIATED WITH PARTICIPATION IN THE 3.0-LITER SETTLEMENT PROGRAM AND RECEIPT OF BENEFITS.

- **December 31, 2019 – Claims Deadline:** You must complete a claim, including submitting required documents, by December 31, 2019, to participate in the Settlement Program. You may submit your claim, including all required documents, online via the Online Claims Portal (which is accessible via www.VWCourtSettlement.com) or through mail or fax using the Paper Claim Form available at www.VWCourtSettlement.com or by calling 1-844-98-CLAIM. **To avoid significant risk that your claim will be considered untimely, your claim must include all requested information and documents by December 31, 2019.**

The Online Claims Portal is the most efficient way for you to submit your claim and required documents. If you create a claim through the Online Claims Portal and choose to mail or fax documents, you must select “Mail/Fax” and “Submit” in the Online Claims Portal and postmark or fax your documents by December 31, 2019, or your claim may be considered untimely and you may lose your rights. You should also keep proof of the date you mailed or faxed your documents.

You must register on the Online Claims Portal by December 31, 2019. Additionally, if you register on the Online Claims Portal but do not submit the required documents by December 31, 2019, your claim may be deemed ineligible.

Volkswagen may not accept documents for review after December 31, 2019. All documents that you submit must be clear and legible. To ensure that you have time to timely correct any document deficiencies, you should submit your documents by December 1, 2019.

- **April 1, 2020 – Signed Offer Letter Submission:** Once your timely-submitted documents are reviewed and approved by Volkswagen and the Claims Supervisor, an offer letter will be generated and provided to you. To receive your benefits, you must sign and notarize the offer letter and return it to Volkswagen via the Online Claims Portal, mail, or fax. If Volkswagen determines your offer letter is complete with the required signatures and notarizations, you will receive notification of that acceptance. To receive an Emissions Compliant Repair, you may schedule your service appointment directly with a Volkswagen, Audi, or Porsche Dealer. **We strongly encourage you to submit your signed offer letter to Volkswagen for review no later than April 1, 2020.** We anticipate that there will be a large volume of claims submitted prior to the closing of the Settlement Program.
- **April 30, 2020 – Deadline to Complete Emissions Compliant Repair:** The 3.0-Liter Settlement Program for Generation 2 vehicles will end on April 30, 2020, and you must complete your Emissions Compliant Repair by that date to receive compensation. If you delay scheduling your Emissions Compliant Repair appointment, we cannot guarantee appointment availability for an Emissions Compliant Repair on the date and time and at the Dealer you desire, particularly given parts availability. If you delay scheduling your Emissions Compliant Repair appointment with your preferred Dealer, you may be unable to find an available appointment at your preferred Dealer prior to the April 30, 2020 deadline. If that happens, you will still be able to have an Emissions Compliant Repair performed on your vehicle free of charge, but you will not receive compensation under the Settlement Program.

- We STRONGLY recommend that you file your claim, including all required documentation, as soon as possible to ensure that you are able to complete your Emissions Compliant Repair before the end of the claims program. If you wait, you risk losing a cash payment that may be available to you under the Settlement Program.

If you would like to participate in the Settlement Program, please file a claim through the Online Claims Portal or through the Paper Claim Form, which can be found on www.VWCourtSettlement.com or requested by calling 1-844-98-CLAIM. You will be required to submit certain documents and information that are needed to determine your eligibility. Please note that a claim may not be considered filed until all required documentation is received by Volkswagen. Once that information has been received, your claim will be reviewed for eligibility and, if you are deemed eligible, you will receive a letter detailing the benefits you are entitled to receive under the Settlements and information on what steps you need to take to receive those benefits. If you are not eligible to participate in the Settlement Program, Volkswagen will inform you of your ineligibility. As stated above, you must complete your claim and submit your documents by December 31, 2019 or you will risk losing your opportunity to receive compensation from the 3.0-Liter Settlement Program. We encourage you to submit your claim in advance of the December 31, 2019 deadline to allow you to cure any document or eligibility issues that may arise.

For questions or other issues related to the VW/Audi/Porsche Diesel Emissions Settlement, please visit www.VWCourtSettlement.com or contact the Settlement Support Team at 1-844-98-CLAIM.

Sincerely,

Volkswagen Group of America, Inc.